

UPDATED TRAVEL POLICY DUE TO THE COVID-19 OUTBREAK

Due to the current corona virus situation, we would like to inform you that we will do everything in our power to protect your holidays. [Active Sailing](#) staff is closely monitoring the regulations from the Croatian government bodies and the [WHO](#) (world health organization) advice.

Our highest priority has always been the welfare and the safety of our guests. Our agency will do all in our powers to provide the maximum safety and satisfaction to our clients, who travel to Croatia for their 2020 sailing vacation and feel insecure due to the new Coronavirus outbreak.

Therefore, we issued a special cancellation policy and payment conditions valid for bookings confirmed during the COVID-19 restrictions and pandemic duration.

New Cancellation policy and Booking conditions

Given the current situation with the Coronavirus COVID-19, in case of cancellation (because of border closure, quarantine, flight cancellation, etc.) we offer

- **Credit/Voucher.** *Valid one year with the possibility to change the booking date late in season 2020 or 2021.*
- **Flexible Bookings.** *The first payment is 10% (instead of previous 50%), the rest is 1 month before the departure.*
- **Payment Extension.** *Pay for the rest of you booking 30 days before departure*

The credit/voucher will allow the client to use the down payment (the already paid amount will not be returned) for booking another period in a later date is subject to availability. Additional payment for a more expensive charter period/yacht needs to be balanced. The first payment is 10% (instead of previous 50%), the balance 1 month before the departure.

Yacht Charter safety measures during the pandemic

Our charter staff is taking all the hygiene and safety measures to provide maximum protection for our guests:

- Thoroughly disinfecting the offices and marina facilities regularly
- Disinfecting our yachts to minimize the potential risk of virus transmission

Insure your holidays before the departure

We highly recommend contacting an insurance company regarding the travel insurance and the possibility of refunds and coverage in the event of not being able to travel due to the COVID-19.

For any further questions, please [contact us](#). We are here to help.

Stay healthy and safe.

Janez Rupnik CEO

Ljubljana, 26.03.2020