

UPDATED TRAVEL POLICY DUE TO THE COVID-19 PANDEMIC

Due to the current Coronavirus situation, we would like to inform you that we will do everything in our power to protect your holidays. [Active Sailing](#) staff is closely monitoring the regulations from the Croatian government bodies and the [WHO](#) (world health organization) travel advice.

Our highest priority has always been the welfare and the safety of our guests. Our agency will do all in our powers to provide the maximum safety and satisfaction to our clients, who travel to Croatia for their 2021 sailing vacation and feel insecure in respect of the new Coronavirus

Therefore, we issued a special cancellation policy and payment conditions valid for bookings for 2021 season during the COVID-19 outbreak.

New Cancellation policy and Booking conditions

Given the current situation with the Coronavirus COVID-19, in case of cancellation (because of border closure, quarantine, flight cancellation, etc.) we offer

- **Credit/Voucher.** *Valid one year with the possibility to postpone the booking date further in 2021 or 2022 free of charge*
- **Flexible Bookings.** *The first payment is 20-30% (instead of previous 50%), the balance payment is flexible until 4 weeks before boarding.*
- **Payment Extension.** *Pay for the rest of you booking 4 weeks before departure*

The credit/voucher will allow the client to use the down payment (the already paid amount will not be returned) for booking this or another yacht in a later date and is subject to availability. Additional payment for a more expensive charter period or a yacht needs to be balanced.

Yacht Charter safety measures during the pandemic

Our staff is taking all the hygiene and safety measures to provide the maximum protection for our guests:

- Thoroughly disinfecting the offices and marina facilities regularly
- Disinfecting our yachts to minimize the potential risk of virus transmission

Insure your holidays before the departure

We highly recommend contacting an insurance company regarding the travel insurance and the possibility of refunds and coverage in the event of not being able to travel due to the COVID-19.

For any further questions, please [contact us](#). We are here to help.

Stay healthy and safe.

Janez Rupnik CEO Active Sailing

Ljubljana, 24.10.2020